

Plan Information

- Provider networks: Members have direct access to their choice of providers. Member cost-sharing is lowest for In-Network providers. If a member chooses an Out-of-Network provider, the member may be required to pay costs above the allowed amount.
- Ambulatory Surgical Center: While many surgical procedures are best performed in a hospital setting, many can be safely and effectively performed in an Ambulatory Surgery Center (ASC) at a lower cost. A member may pay less out-of-pocket if a surgical procedure is performed at an In-Network ASC. For more information, or a list of services that can be performed at an ASC, contact Regence customer service.
- Telehealth visits (conducted via phone, secure online video, mobile app or web) for primary care services are available from an approved In-Network telehealth provider.
- Separate deductible and separate out-of-pocket maximum amounts per calendar year for In-Network and Out-of-Network providers. The calendar year deductible and out-of-pocket maximum applies to all covered expenses except where noted. When the out-of-pocket maximum is reached, this plan provides benefits at 100% of the allowed amount for the remainder of the calendar year.
- Member responsibility for In-Network services is indicated below, after In-Network deductible is met and until out-of-pocket maximum is met, except where noted. Out-of-Network services are covered 50% on all plans after Out-of-Network deductible is met and until out-of-pocket maximum is met, except where noted.

Calendar Year Deductible

In-Network	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
Individual/Family	\$250/\$500	\$500/\$1,000	\$500/\$1,000	\$1,000/\$2,000	\$1,500/\$3,000	\$2,500/\$5,000	\$6,850/\$13,700
Out-of-Network	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850

Calendar Year Out-of-Pocket Maximum

In-Network	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
Individual/Family	\$2,500/\$5,000	\$2,000/\$4,000	\$6,850/\$13,700	\$6,850/\$13,700	\$5,500/\$11,000	\$6,850/\$13,700	\$6,850/\$13,700
Out-of-Network	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
Individual/Family	\$5,000/\$10,000	\$5,000/\$10,000	\$10,000/\$20,000	\$10,000/\$20,000	\$10,000/\$20,000	\$10,000/\$20,000	\$12,500/\$25,000



10 Essential Health Benefits - Covered Services

In-Network Member Responsibility

Ambulatory Patient Services (Outpatient Care)	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
Office Visits	Not subject to deductible Primary care: \$20 copay Specialist Care: \$30 copay Urgent Care: \$30 copay	Not subject to deductible Primary care: \$20 copay Specialist Care: \$30 copay Urgent Care: \$30 copay	Not subject to deductible Primary care: \$30 copay Specialist Care: \$45 copay Urgent Care: \$45 copay	Not subject to deductible Primary care: \$30 copay Specialist Care: \$45 copay Urgent Care: \$45 copay	Not subject to deductible Primary Care: \$30 copay Specialist Care: \$45 copay Urgent Care: \$45 copay	Not subject to deductible Primary Care: \$30 copay Specialist Care: \$45 copay Urgent Care: \$45 copay	Primary care: 2 upfront visits a: \$30 copay, thei 0% after deductible Specialist Care: 0% after deductible Urgent Care: 09 after deductible
Ambulatory Surgical Center services and supplies	5%	5%	15%	10%	10%	20%	0%
Hospital outpatient services and supplies	10%	10%	25%	20%	20%	30%	0%
Acupuncture • 12 visits per calendar year	10%	10%	25%	20%	20%	30%	0%
Spinal Manipulations15 spinal manipulations per calendar year	10%	10%	25%	20%	20%	30%	0%



2.	Emergency Services In-Network benefits apply regardless of provider network	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
	Emergency Room	\$200 copay	\$200 copay	\$250 copay	\$250 copay	\$250 copay	\$250 copay	0%
	Ambulance	10%	10%	25%	20%	20%	30%	0%
3.	Hospitalization	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
	Inpatient services and supplies	10%	10%	25%	20%	20%	30%	0%
4.	Maternity and Newborn Care	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
	Pregnancy care, childbirth and complications of pregnancy, and Newborn Care	10%	10%	25%	20%	20%	30%	0%
5.	Mental Health and Substance Use Disorder Services, including Behavioral Health Treatment	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
	Inpatient Services	10%	10%	25%	20%	20%	30%	0%
	Outpatient Services	Not subject to deductible \$20 copay	Not subject to deductible \$20 copay	Not subject to deductible \$30 copay	Not subject to deductible \$30 copay	Not subject to deductible \$30 copay	Not subject to deductible \$30 copay	0%



6. Prescription Medications ¹	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
Calendar Year Deductible In-Network medical deductible applies unless otherwise specified	Medical deductible waived	Medical deductible waived	Medical deductible waived	Medical deductible waived	Medical deductible waived	Medical deductible waived for Tier 1, 2 and 3	Medical deductible waived for Tier 1
Tier 1: Generics	\$5 Retail / \$10	\$10 Retail / \$20	\$20 Retail / \$40				
	Mail	Mail	Mail	Mail	Mail	Mail	Mail
Tier 2: Brand Name (Category 1)	\$25 Retail / \$50	\$25 Retail / \$50	\$40 Retail / \$80	0% Retail / 0%			
	Mail	Mail	Mail	Mail	Mail	Mail	Mail
Tier 3: Brand Name (Category 2)	50% Retail / 40%	0% Retail / 0%					
	Mail	Mail	Mail	Mail	Mail	Mail	Mail
Tier 4: Specialty Medications	50%	50%	50%	50%	50%	50%	0%

Mail-Order: Up to 90-day supply. Specialty Medications: Covered at participating retail pharmacies for first fill only. After first fill members use specialty pharmacies. Up to 30-day supply per fill.

Self- Administrable Cancer Chemotherapy: Members use specialty pharmacies. Up to 30-day supply per fill.

Regence BlueShield

¹ All out-of-pocket expenses go towards In-Network Medical Out-of-Pocket Maximum. Essential Formulary applies to all plans. Members can receive a \$5 or 5% discount for prescription medications at Preferred Pharmacies.

Retail: Up to 90-day supply for Tiers 1, 2 and 3.



7.	Rehabilitative and Habilitative Services and Devices	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
	Rehabilitation Services (Inpatient) • 30 days per calendar year	10%	10%	25%	20%	20%	30%	0%
	Rehabilitation Services (Outpatient)25 visits per calendar year	10%	10%	25%	20%	20%	30%	0%
	Habilitative Services (Inpatient)30 days per calendar year	10%	10%	25%	20%	20%	30%	0%
	Habilitative Services (Outpatient)25 visits per calendar year	10%	10%	25%	20%	20%	30%	0%
	Durable Medical Equipment	10%	10%	25%	20%	20%	30%	0%
8.	Laboratory Services	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
	Outpatient Radiology and Laboratory and Diagnostic imaging including X-rays	Not subject to deductible 0%	Not subject to deductible 0%	30%	0%			
	Complex Outpatient Imaging (CTs, MRIs, PETs)	10%	10%	25%	20%	20%	30%	0%
9.	Preventive Services	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
	In-Network not subject to deductible	0%	0%	0%	0%	0%	0%	0%



10. Pediatric Services	Platinum 250	Platinum 500	Gold 500	Gold 1000	Gold 1500	Silver 2500	Bronze Essential 6850
Pediatric DentalVarious limits applyCovered for members up to age 19	Preventive: 0% /						
	Basic: 20% /						
	Major: 50%						
 Member responsibility indicated is	Deductible						
for both in-Network / Out-of-	waived on all						
Network services	services	services	services	services	services	services	services
	Applies to In-						
	Network out-of-						
	pocket maximum						
 Pediatric Vision Covered for members up to age 19 Member responsibility indicated is for both in-Network / Out-of- 	Eye exam: 0% /						
	Vision Hardware:	Vision Hardware					
	0%	0%	0%	0%	0%	0%	0%
Network services • One routine eye exam per calendar year	Deductible						
	waived on all						
	services						
One pair (two lenses) and one frame per calendar yearContacts in lieu of glasses	Applies to In- Network out-of- pocket maximum						



Other Covered Services	All Plans
Employee Assistance Program (EAP)	No member responsibility for:
	Up to four face-to-face sessions per incident to manage stress or work-life balance situations
	Legal and financial assistance
	24/7 crisis line
Optional Benefits Available	All Plans
Adult Vision	Covered for members age 19 and older.
	No member responsibility for:
	One routine eye exam per calendar year. Hardware limited to \$150 per calendar year.
	Not subject to deductible.
Additional Information	All Plans
Outside the Service Area	Members have the security of knowing they can access Blue Cross and/or Blue Shield (Blue Plan) providers across the country and worldwide through the BlueCard® Program. Preferred provider network: Plan benefits apply as described within this document, and members may receive discounts on their services. All other provider networks: Out-of-Network plan benefits apply as described within this document.



Questions and Answers

How do I find out more about the	Platinum 250, Platinum 500, Gold 500, Gold 1000, Gold 1500 and Silver 2500
providers available in my network?	 The available networks are Preferred, EvergreenHealth Partners/Virginia Mason, The Everett Clinic, MultiCare and UW Medicine.
	Bronze Essential 6850
	The available network is Preferred.
	 You can visit www.regence.com/find-a-doctor to search for providers in your network.
Do I need to select a Primary Care	Platinum 250, Platinum 500, Gold 500, Gold 1000, Gold 1500 and Silver 2500
Provider (PCP)?	 Yes, you must select a primary care provider (PCP). Your PCP will coordinate your care and is responsible for meeting quality guideline.
	 Your PCP must be a Medical Doctor (MD), Doctor of Osteopathic Medicine (DO), Physican's Assistant (PA), Nurse Practitioner (NP), or Advanced Registered Nurse Practitioner (ARNP) in Family Medicine, General Practice, General Internal Medicine, OB/Gyn, obstetrics, geriatrics, preventive, adult medicine, or women's health. Bronze Essential 6850
	• No.
What if I need to access care after hours, or if my regular provider's office is closed?	• If you are experiencing a medical emergency, you should call 911. If your medical situation is urgent, and you do not feel you can wait to see your regular provider, you can visit www.regence.com/find-a-doctor to search for urgent care or emergency care services.
What if I need access to specialty care? Do I need a referral?	• You can receive care from any in-network provider without a referral. For some services, prior authorization may be required.
What if I need information in another language?	• If you need help obtaining this information in other languages, please contact our Customer Service number at 1-800-541-8981 for additional information. (TTY users should call 711). Hours are 8:00 a.m. to 8:00 p.m., Monday through Friday (from October 1 through February 14, our telephone hours are 8:00 a.m. to 8:00 p.m., seven days a week).
	• Esta información se encuentra disponible gratis en otros idiomas. Comuníquese con nuestro Servicios para Miembros al 1-800-541-8981 para obtener información adicional. Los usuarios de TTY deben llamar al 711. Las horas de atención son de 8:00 a.m. a 8:00 p.m., de lunes a viernes (del 1 de octubre al 14 de febrero, nuestro horario telefónico es de 8:00 a.m. a 8:00 p.m., siete días a la semana).
How is my privacy protected?	 Regence is committed to the confidentiality and security of your personal information. We maintain physical, administrative and technical safeguards to protect against unauthorized access, use, or disclosure of your personal information. You can view our full privacy practices online at https://www.regence.com/web/regence_individual/privacy-practices



General Medical Exclusions	Coverage is not provided for any of the following, including direct complications or consequences that arise from:
Cosmetic/Reconstructive Services and Supplies	Except for reconstruction for functional injury and disease, to treat a congenital anomaly, and for breast reconstruction following a medically necessary mastectomy to the extent required by law.
Counseling in the absence of illness	Unless a covered benefit or required by law.
Custodial Care	Non-skilled care and helping with activities of daily living unless member is eligible for Palliative Care benefits.
Dental Examinations and Treatments	Except when covered under the Pediatric Dental benefit.
Fees, Taxes, Interest	Charges for shipping and handling, postage, interest, or finance charges that a provider might bill; except sales taxes for durable medical equipment and mobility enhancing equipment.
Government Programs	Benefits that are covered, or would be covered in the absence of this plan, by any federal, state or governmental program.
Infertility Treatment	Except to the extent covered services are required to diagnose such condition.
Investigational Services	Treatment or procedures (health interventions) and services, supplies, and accommodations provided in connection with investigational treatments or procedures.
Military Service Related Conditions	The treatment of any condition caused by or arising out of a member's active participation in a war or insurrection or conditions incurred in or aggravated during performance in the Uniformed Services.
Motor Vehicle Coverage and Other Insurance Liability	
Non-Direct Patient Care	Includes appointments scheduled and not kept, charges for preparing medical reports, itemized bills or claim forms, and visits or consultations that are not in person (except as specifically allowed under the telemedicine and telehealth medical benefits).
Obesity or Weight Reduction/Control	Medical treatment, medications, surgical treatment (including reversals), programs, or supplies that are intended to result in or relate to weight reduction, regardless of diagnosis.
Orthognathic Surgery	Except for congenital anomaly, temporomandibular joint disorder, injury, and sleep apnea.
Personal Comfort Items	Items that are primarily for comfort, convenience, cosmetics, environmental control, or education.
Physical Exercise Programs and Equipment	Includes hot tubs or membership fees at spas, health clubs, or other such facilities; applies even if the program, equipment, or membership is recommended by the member's provider.



Private Duty Nursing	Includes ongoing shift care in the home.
Riot, Rebellion and Illegal Acts	Services and supplies for treatment of an illness, injury or condition caused by a member's voluntary participation in a riot, armed invasion, or aggression, insurrection, or rebellion or sustained by a member while committing an illegal act or felony.
Routine Foot Care	
Routine Hearing Exams, Hearing Aids and other Hearing Devices	Routine hearing exam, hearing aids (externally worn or surgically implanted), and other hearing devices.
Self-Help, Self-Care, Training, or Instructional Programs	Includes, but is not limited to control weight, or provide general fitness (childbirth classes); Programs that teach a person how to use durable medical equipment or how to care for a family member.
Services and Supplies Provided by a Member of Your Family	
Services and Supplies That Are Not Medically Necessary	
Services to Alter Refractive Character of the Eye	
Sexual Dysfunction	Regardless of cause, except for counseling provided by covered, licensed practitioners.
Third-Party Liability	Services and supplies for treatment of illness or injury for which a third party is responsible.
Travel and Transportation Expenses	Other than covered ambulance services and for transplant services for the patient and caregiver.
Work-Related Conditions	Except for subscribers and their dependents who are owners, partners, or corporate officers and are exempt from L&I coverage.

This is a brief summary of benefits; it is not a certificate of coverage. All benefits must be medically necessary. For full coverage provisions, refer to the contract.